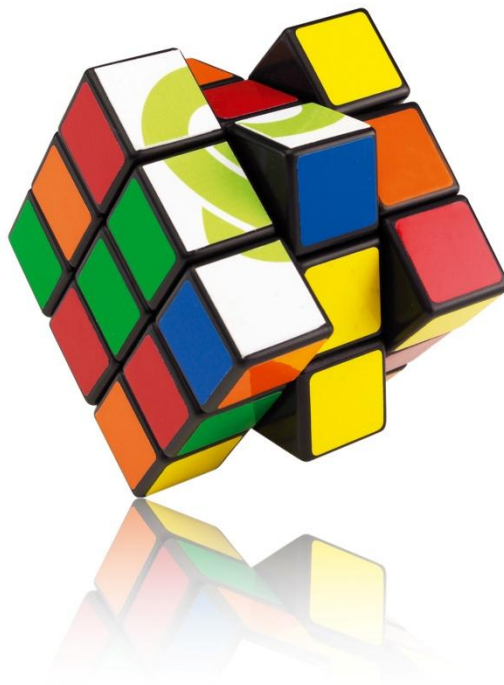


Installation and user guide

SharePoint Rating Type

Last change: 28.10.2009

Version: 2.0




	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 2 of 13

Table of Contents

1. Introduction	3
2. Product Overview	3
2.1. Rating Field Type	3
2.2. Add new rating	4
2.3. Webparts	5
2.3.1. SharePoint Rating Webpart	7
2.3.2. SharePoint Rating TagCloud WebPart	8
3. Installation Guide.....	9
3.1. Server requirements	9
3.2. Installation	9
3.3. Activating HSG Rating feature	9
3.4. Configuration for the Enhanced Tree View (optional)	10
4. Component Activation.....	10
5. FAQ – Errors and configuration settings.....	11
6. Contact.....	13
6.1. Company Headquarters	13
6.2. Branch Office.....	13
6.3. E-Mail Addresses.....	13

1. Introduction

The SharePoint Rating Type is a solution which allows users to rate an item or a document in your SharePoint environment. Furthermore the user can give a comment on the item. The SharePoint Rating Type can be used with any list or document library.

All users which have the necessary rights (reading rights or higher) can rate and comment the element.

The rating type supports MOSS 2007/WSS 3.0.

2. Product Overview

2.1. Rating Field Type

After installing the SharePoint Rating Type, a new Share Point field type is available for using.

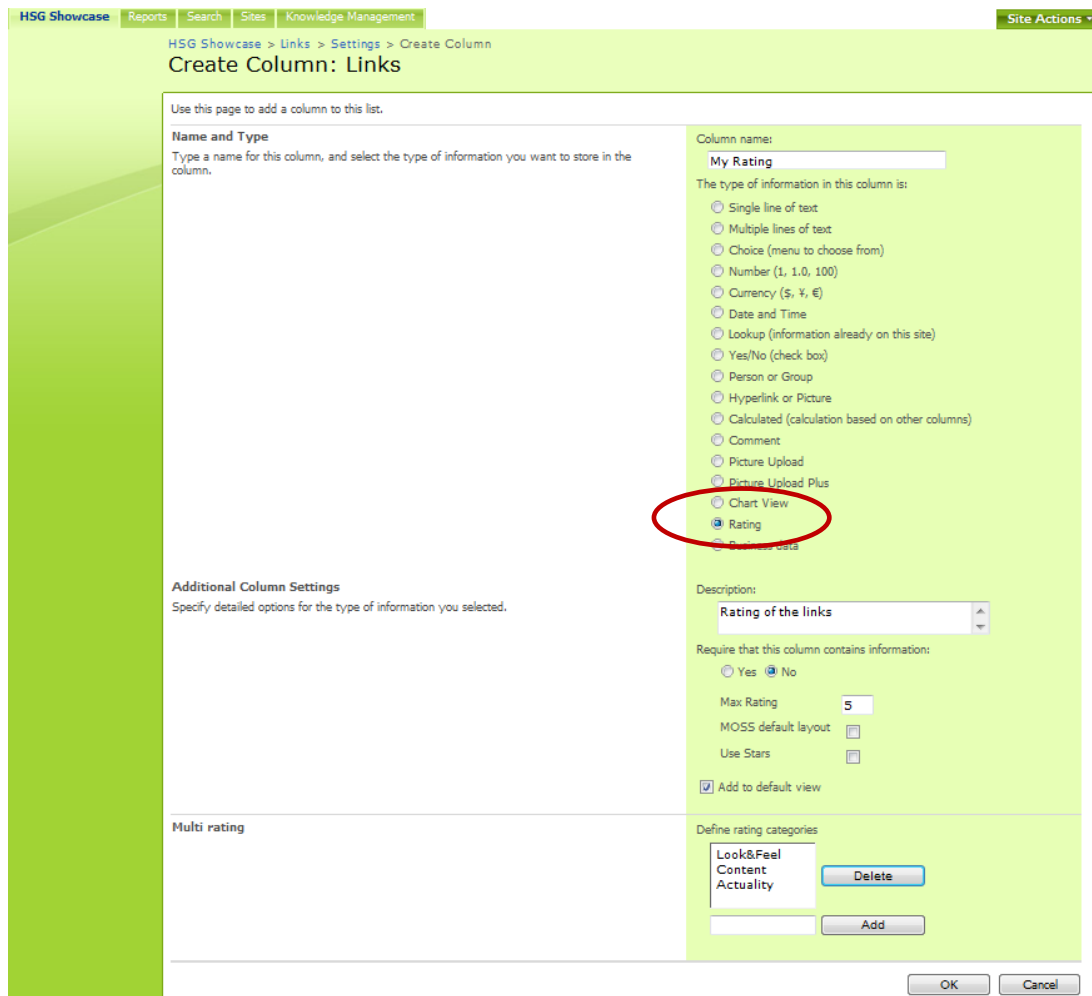


Figure 1: Adding the rating type to a list

The SharePoint Rating Type can be used like any other field type in different lists or document libraries.

When creating a rating column in a list, the column can be customized:

Setting	Description
Description	Here a description could be entered for the column.
Max rating	Defines the highest possible value for rating
MOSS default layout	Defines whether the MOSS default layout is used or the new custom layout
Use stars	The rating value is shown as stars or as circles
Multi Rating	It's possible to define customer rating questions. If questions are not defined: the default value is "Rating"

2.2. Add new rating

Adding a rating with a comment is only possible in display mode of an element.

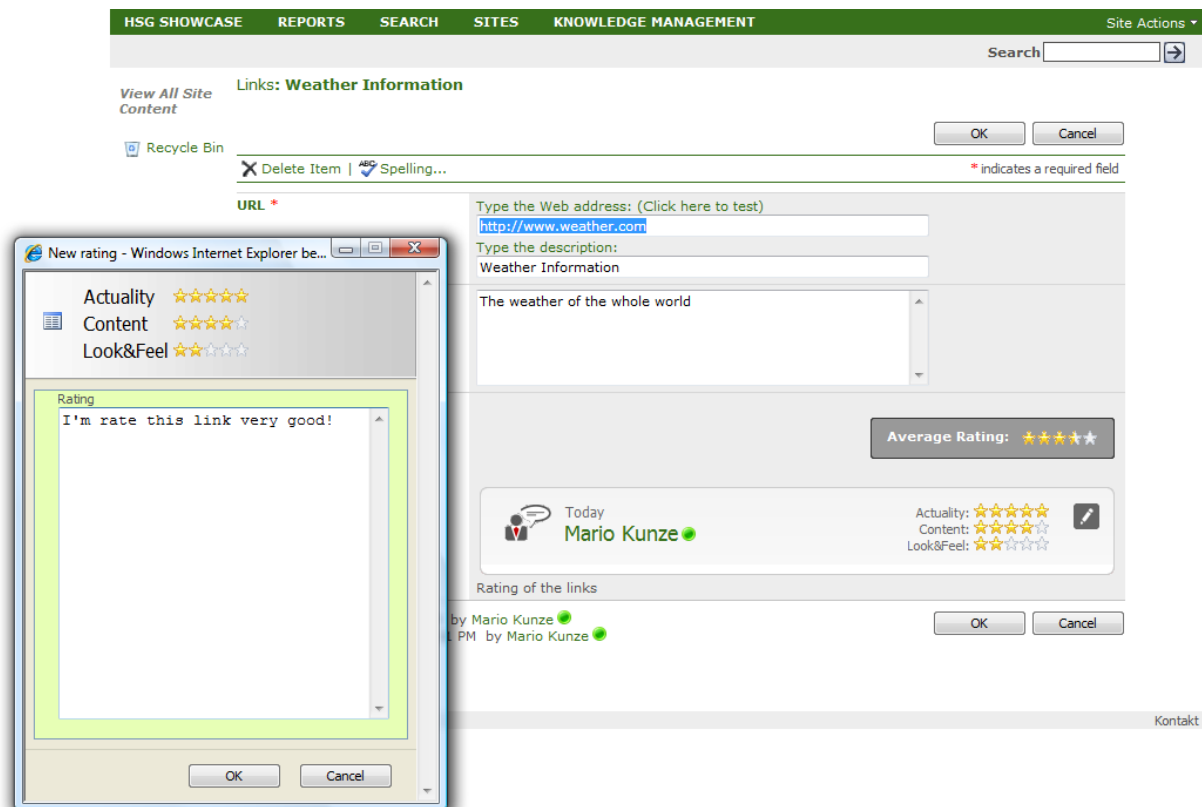


Figure 2: Adding a new rating with comment

Initially there are no ratings for an element. Clicking the "New rating" link opens a window where a rating with a comment can be entered. After clicking the "OK" Button the new rating appears in the element view and the comment is displayed below.

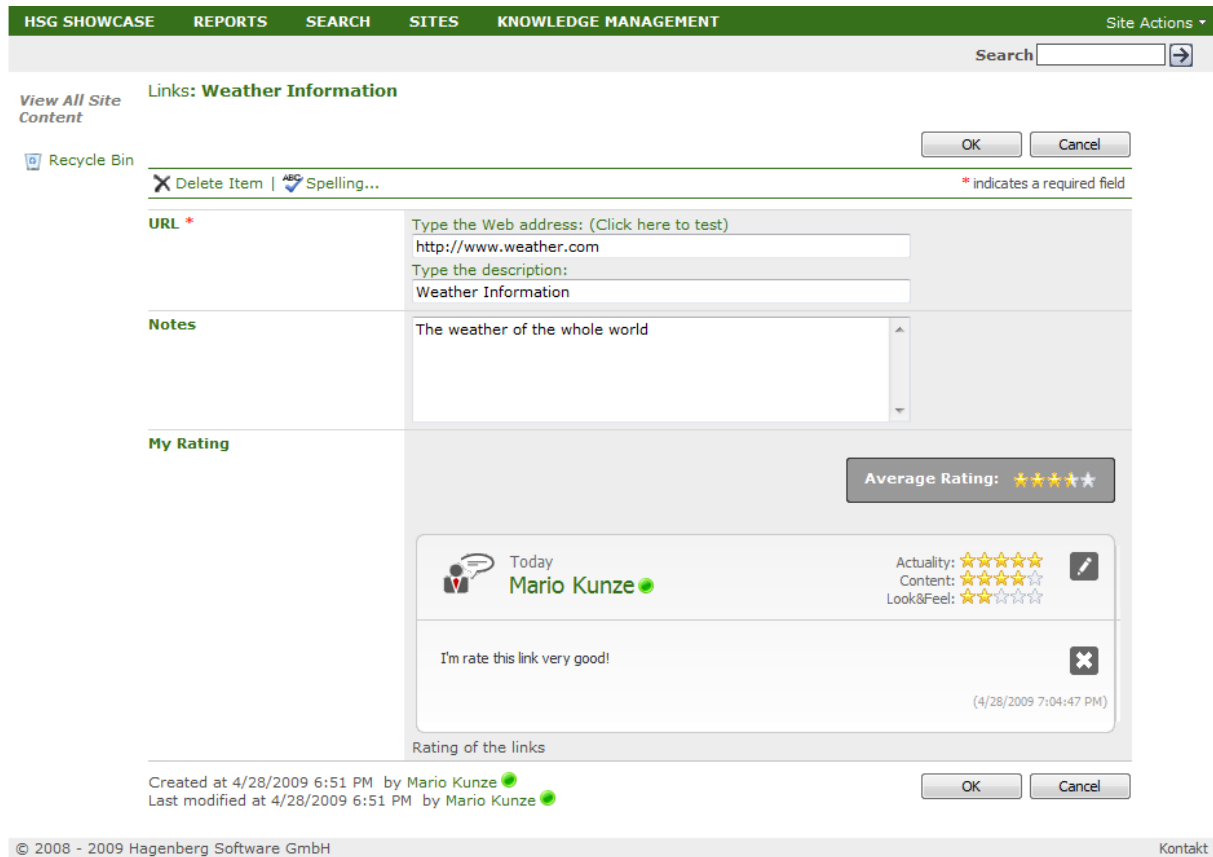


Figure 3: View the comments of an element

2.3. Webparts

The SharePoint Rating Type includes two web parts to display the best rated items in multiple lists. Both web parts can be customized:

- Select the "Visual Mode" of the rating value – either Stars or Circles.
- Choose the "Item Scope" – specifying which items should be displayed.
 - o SiteCollection – all items in the site collection
 - o Site – items in the site where this webpart is working
 - o Wiki – items from all SharePoint Wiki pages in the site collection
 - o Custom – you can choose which list's item should be in the scope.
 - o Show items from lists – Specifying which list's item should be in the scope of this web part. It works when the item scope is Custom.
- Choose the number of items displayed in the web part.
- Choose the minimum and the maximum font size of TagCloud WebPart.
- Choose if the list names should be displayed with the item title.

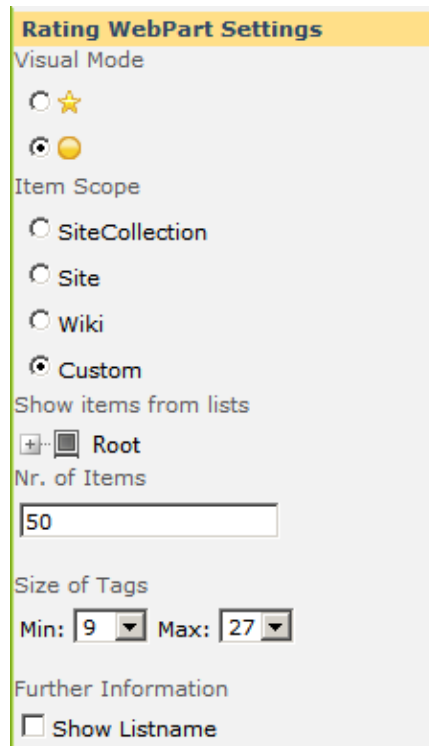


Figure 15: Rating WebPart Editor

If ASP.NET AJAX is not working, the standard tree view is shown.

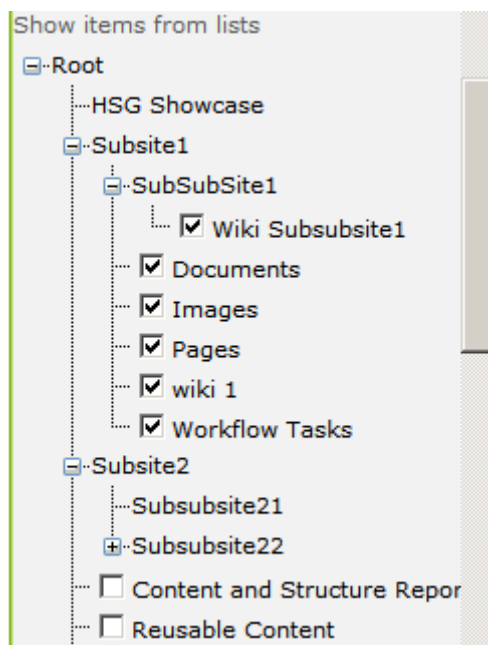


Figure 4: TreeView (Standard)

If ASP.NET AJAX is enabled on your server, the enhanced TreeView for the Custom Item Scope is shown. It allows you to choose all child nodes in the tree by checking only the parent.

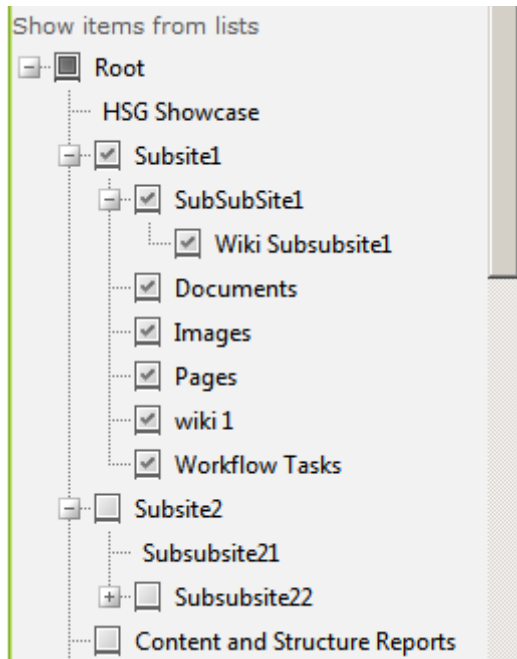


Figure 5: TreeView (Enhanced)

See Section 3.4 to configure ASP.NET AJAX for SharePoint.

2.3.1. SharePoint Rating Webpart

The rating web part is the default web part to display the best rated items. The items rated relative to their maximum rating value. For example the item A (4 points / max. 4 Points) gets a better ranking than the item B with the rating (7 points / max. 8 points).

Figure 6, 7 shows two examples of the rating web part. In Figure 7 the list names are displayed before the item title.

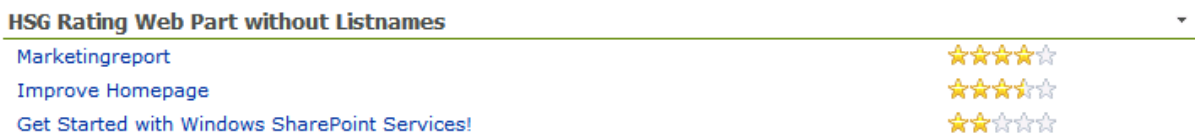


Figure 6: Rating Web Part

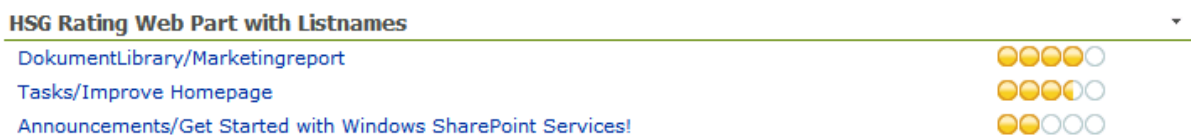



Figure 7: Rating Web Part with List names

	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 8 of 13

2.3.2. SharePoint Rating TagCloud WebPart

The SharePoint Rating Tag Cloud web part is the second web part to display the best rated items. The items are displayed with their item title. The items are different in their text size. The best rated items have a bigger text size than the poor rated items. Figure 8 shows the Rating TagCloud web part.

HSG Rating TagCloud Web Part without listnames

Improve Homepage Get Started with Windows SharePoint Services! Marketingreport

Figure 8: Rating TagCloud WebPart

	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 9 of 13

3. Installation Guide

3.1. Server requirements

A server with either Microsoft Windows SharePoint Services 3.0 (with Service Pack 1) or Microsoft Office SharePoint Server 2007 Standard/Enterprise (with Service Pack 1) is required.

3.2. Installation

The standard install path to WSS 3.0 or MOSS 2007 is *C:\Program Files\Common Files\Microsoft Shared\web server extensions\12* and all necessary program components are installed there.

1. Login to the front-end server of your SharePoint farm as local administrator.
2. Extract the files from the zip folder.
3. Double click the setup.bat file to run the setup. If you do not want to create a log file during the installation you can also double click the msi file to run the setup.

ATTENTION: User must be local administrator and farm administrator!

4. The IIS reset is automatically done by the setup process.
5. If an error occurs during the installation, please read the FAQ's in section 5.
6. Install the SharePoint Rating Type on each front-end server of your farm and repeat step 1 to 4.
7. Step 3.4 is optional. The enhanced tree view will be enabled.

3.3. Activating HSG Rating feature

The Rating feature puts the SharePoint Rating webparts into the web part gallery. So it's only possible to put the webpart to a site if the feature is activated.

For activating the feature open Site Actions -> Site Settings -> Site collection features and activate the HSG Rating feature.

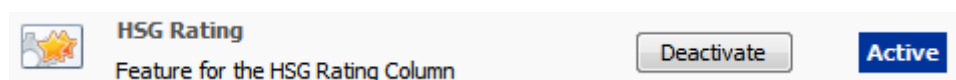


Figure 9: Configure crawl time

	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 10 of 13

3.4. Configuration for the Enhanced Tree View (optional)

The enhanced tree view is a tree view control with more functionality and is only used in the webpart editor to select lists. The enhanced tree view provides the opportunity to select a whole site at all and differs from the default SharePoint tree view, which allows only selecting separate lists.

To activate the enhanced tree view it is necessary to activate Telerik Controls by activating web application features. The configuration of Telerik Controls is described in the documentation of the HSG SharePoint Web.Config Modifier.

4. Component Activation

In order to register and activate your components start the HSG Activation Wizard.



Figure 10: Activator

Copy the displayed activation key to your clipboard and send it to licensing@hagenberg-software.at or simply click on the displayed link. You will receive an activation file, which can be imported using the Activator.

	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 11 of 13

5. FAQ – Errors and configuration settings

- 1) The following error occurs in WSS/MOSS:
 - a) **“No ScriptManager found! - Read installation guide.”**
 No Script Manager was found in the master page. Just read documentation of HSG SharePoint Web.Config Modifier.


 - b) **Web Part Error: A Web Part or Web Form Control on this Page cannot be displayed or imported. The type could not be found or it is not registered as safe.**
 Was an old version installed before?
 1. Deactivate Rating Feature in Site Actions -> Site Settings -> Site collection features -> HSG Rating Feature
 2. Open WebPart Gallery in Site Settings -> Web parts
 3. Delete *“HSGRatingWebPart.webpart”*
 4. Activate the HSG Rating Feature again

- 2) The following error occurs when starting the product setup:
 - a) **“This installation requires WSS 3.0 or MOSS 2007.”**
 WSS 3.0 or MOSS 2007 could not be found on your target system. Please install one of these products and retry the installation.

 - b) **“You need to be a farm administrator to install SharePoint Rating.”**
 You are not a farm administrator of the current WSS 3.0/MOSS 2007. Please be sure, that you have the sufficient rights and retry the installation.

 - c) **“You need to be an administrator to install SharePoint Rating.”**
 You are not an administrator of the target system. Please be sure, that you have the sufficient rights and retry the installation.

 - d) **“This installation requires HSG Web.config Modifier for Ajax 3.5.”**
 HSG Web.config Modifier for Ajax 3.5 is not installed on your target system. Please install the product and retry the installation. The setup can be downloaded from <http://www.hagenberg-software.at>.

	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 12 of 13

- e) **“This installation requires HSG Web.config Modifier for Telerik.”**
 HSG Web.config Modifier for Telerik is not installed on your target system. Please install the product and retry the installation. The setup can be downloaded from <http://www.hagenberg-software.at>.
- f) **“A later version of SharePoint Rating is already installed. Setup will now exit.”**
 The version of the setup you want to install is older than your current installed version of SharePoint Rating Type. Please download an actual version of the product from the Hagenberg Software SharePoint product homepage (<http://www.hagenberg-software.at>).
- g) **“Deployment wasn’t successfully! Please try it manually from the startmenu.”**
 There was an error during the SharePoint solution installation. The solution deployment can be executed manually with the deployment link in the start menu. Go to Start->Programs->Hagenberg Software->SharePoint <Product> -> Manual Deployment and click on the HSG <Product> Deployment MOSS or WSS link. Be careful - if you select a wrong SharePoint version (MOSS/WSS) the deployed product won’t work. A batch file is executed, which deployed the solution on the SharePoint.

	Installation and User Guide	Version 2.0
	SharePoint Rating Type	Page 13 of 13

6. Contact

6.1. Company Headquarters

Hagenberg Software GmbH
Softwarepark 35
A-4232 Hagenberg/Mühlkreis

E-Mail: office@hagenberg-software.at

Web site: <http://www.hagenberg-software.at>

6.2. Branch Office

Hagenberg Software GmbH
Mariahilfer Straße 47/5
A-1060 Wien

6.3. E-Mail Addresses

Technical Support: support@hagenberg-software.at

Questions concerning the licensing process: licensing@hagenberg-software.at

You are interested in more HSG SharePoint Products? You need information on other MOSS solutions by Hagenberg Software GmbH? You would like to receive a call from our MOSS specialists?: sales@hagenberg-software.at